

# Jai Bharat College of Commerce(Night)

(AFFILIATED TO UNIVERSITY OF MUMBAI)

O/B. 8(1-10) Mulund Colony, Mulund (W), Mumbai-400 082

Mobile No: 9324880873

E-mail: jaibharatcollege@yahoo.co.in/jaibharatcollegenight@gmail.com

Website: www.jaibharatcollege.org

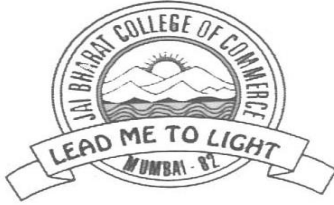
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## Criteria-5.1.4



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## Index criteria 5.1.4

**The institution has transparent mechanism for timely redressal of student grievances including sexual harassment and ragging**

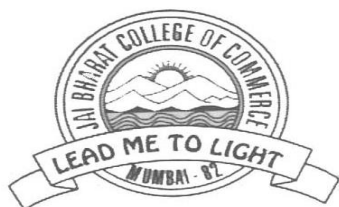
UGC guidelines
Composition of CGRC
Minutes of meeting and notices
Photos of poster in campus



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1. Implementation of guidelines of secretary/ Regulatory bodies.
- a. HEI has constituted grievance committee it is constituted of Principal Mrs. Preeti Kantikar as chairman of committee the in charge and members of the committee are:
  - Mr. Felix Anthonysamy
  - Mrs. Namita Parab
  - Mr. Gaurav Mishra
  - Mrs. Senhal Salunkhe
  - Miss. Jayalekshmi Nair
  - Mrs. Neelam Kamble
- b. The committee looks after into:
  - Student grievances
  - Sexual harassment
  - Ragging
- c. Statuary guidelines for institute Grievance is given below
- d. Organisation organize wide awareness and undertaking on policies with zero tolerance
  - Poster for student grievance and ragging are flashed in college premises
2. Mechanism for submission of offline student's grievances. HEI has grievances format for offline submission of grievance the grievance redressal committee provided wide awareness and undertakings on policies with zero tolerance it has got guidelines of statuary / regulatory bodies. offline form is joined herewith.
3. Timely redressal of the grievance through appropriate committees; -

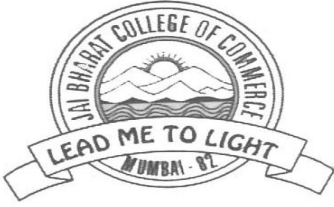
Sr.No	Name of the student	Class	Complaint Date	Grievance Redressal Date
1	Suraj Kanojiya	S.Y.Bcom	12/11/2022	22/11/2022
2	Tanvi Bhatiya	T.Y.Bcom	06/11/2022	22/11/2022

It Show that timely redressal at the grievance through appropriate committees



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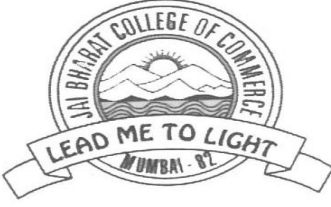
# UGC Guidelines



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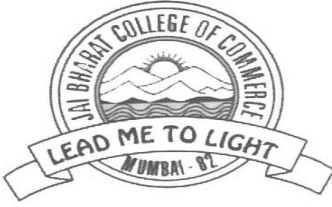
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## INFORMATION EDUCATION COMMUNICATION (IEC) GUIDELINES FOR COUNCILS, UNIVERSITIES & COLLEGES Curbing the Menace of Ragging



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## INFORMATION EDUCATION COMMUNICATION (IEC) GUIDELINES FOR COUNCILS, UNIVERSITIES & COLLEGES

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### DISCLAIMER

All rights reserved. The publication is developed as part of University Grant Commission (UGC) National Ragging Prevention Programme for disseminating the information to the Councils, Universities and the Colleges in India.

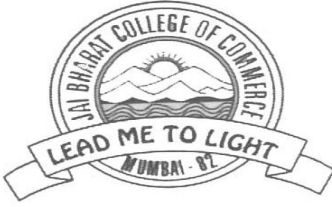
[www.ugc.ac.in](http://www.ugc.ac.in)

[www.antiragging.in](http://www.antiragging.in) and [www.c4yindia.org](http://www.c4yindia.org)



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[www.c4yindia.org](http://www.c4yindia.org)



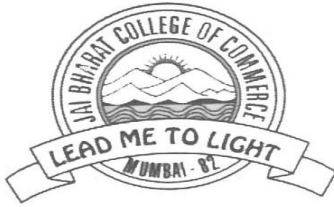
**ANTI  
RAGGING**

[www.anti-ragging.in](http://www.anti-ragging.in)



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## ABBREVIATIONS

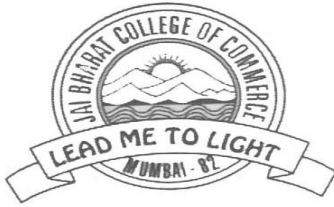
ADP	Assistant Commissioner of Police	INC	Indian Nursing Council
AICTE	All India Council of Technical Education	IT	Information Technology
ARC	Anti-Ragging Committee	MCI	Medical Council of India
ASP	Assistant Superintendent of Police	NCRI	National Council for Rural Institutes
BCI	Bar Council of India	NCTE	National Council for Teacher Education
C4Y	Centre for Youth	PCI	Pharmacy Council of India
CCH	Central Council of Homeopathy	RCI	Rehabilitation Council of India
CCIM	Central Council for Indian Medicine	SCHE	State Councils of Higher Education
CDA	Council of Architecture	SHO	Station House Officer
DCI	Dental Council of India	SP	Superintendent of Police
DCP	Deputy Commissioner of Police	SPC	Statutory Professional Councils
FAQ	Frequently Asked Question	SSP	Senior Superintendent of Police
ICAR	Indian Council for Agricultural Research	UGC	University Grants Commission
IEC	Information Education Communication		



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## RAGGING MENACE

Ragging is a disturbing reality in the higher education system of our country. Despite the fact that over the years, ragging has claimed hundreds of innocent lives and has ruined the careers of thousands of bright students, the practice is still perceived by many as a way of 'familiarisation' and an 'initiation into the real world' for young college-going students.

The Ragging is defined as any disorderly conduct, whether by words spoken or written or by an act, has the effect of teasing, treating, or handling with rudeness a fresher or a junior student. Indulging in a rowdy or undisciplined activity that causes or is likely to cause annoyance, hardship, or psychological harm or to raise fear or apprehension thereof in a fresher or junior student. Asking the students to do any act or perform something that such students will not do in the ordinary course and which has the effect of causing or generating a sense of shame or embarrassment so as to adversely affect the physique or psyche of a fresher or junior student. This can lead to adverse effects such as depression, anxiety, and sometimes even suicide.

### Punishment Provisions

Any student or group of students found guilty of ragging on campus or off campus shall be liable to one or more of the following punishments:

- Debarring from appearing in any sessional test/ university examination or withholding results
- Suspension from attending classes and academic privileges
- Withdrawing scholarships and other benefits
- Suspension from the college for a period of one month
- Cancellation of admission
- Debarring from representing the institution in any national or international meet, tournament, youth festival, etc
- Suspension/expulsion from the hostel
- Rustication from the institution for periods varying from 1 to 4 semesters or equivalent period
- Expulsion from the institution and consequent debarring from admission to any other institution
- Fine up to twenty five thousand rupees
- Imprisonment for a term which may extend to two years or with fine which may extend to ten thousand rupees or with both
- Collective punishment - When the students committing or abetting the crime of ragging are not identified, the institution shall resort to collective punishment as a deterrent to ensure community pressure on the potential raggars.

Any institution that fails to take adequate steps to prevent ragging or fails to act in accordance with the Regulations or fails to punish perpetrators or incidents of ragging suitably is liable to the penalties and punishments as per the provisions of the Regulations.

[www.anti-ragging.in/assets/pdf/information/english/what\\_constitutes\\_ragging.pdf](http://www.anti-ragging.in/assets/pdf/information/english/what_constitutes_ragging.pdf)

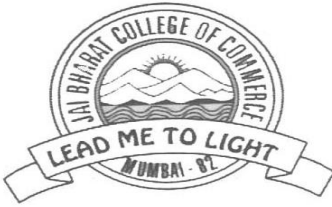
[www.c4yindia.org/Home/AntiRagging](http://www.c4yindia.org/Home/AntiRagging)



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## ZERO TOLERANCE POLICY IN INDIA

No act of ragging, major or minor, shall go unnoticed. No ragger, male or female, student or non-student, shall go unpunished. No institution that fails to take action against ragging shall be allowed to operate.

The Supreme Court, in its judgement dated 08 May 2009 ordered the implementation of a ragging prevention programme comprising, inter alia, setting up a toll-free anti-ragging helpline/ call center, a database of institutions/ students, and engaging an independent non-government agency as the monitoring agency.

Regulatory provisions and the appropriate law are in force to eliminate ragging in all its forms from the universities, deemed universities and other higher educational institutions in the country by prohibiting, preventing its occurrence and punishing those who indulge in ragging.

### UGC Regulations on curbing the menace of Ragging in Higher Educational Institutions, 2009

Ragging is a criminal offense and UGC has framed regulations on curbing the menace of ragging in higher educational institutions in order to prohibit, prevent and eliminate the scourge of ragging. In pursuance to the Judgment of the Hon'ble Supreme Court of India dated 08.05.2009 in Civil Appeal No. 887/2009, in exercise of the powers conferred by clause (g) of sub-section (1) of section 26 of the University Grants Commission Act, 1956, the UGC notified "Regulations on Curbing the Menace of Ragging in Higher Educational Institutions, 2009". These regulations are mandatory for all universities/ institutions.



Notices @ UGC  
[www.ugc.ac.in/ugc\\_notices.aspx](http://www.ugc.ac.in/ugc_notices.aspx)

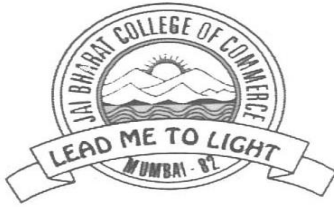


UGC Regulations  
[www.antiragging.in/assets/pdf/annexure/Annexure-1.pdf](http://www.antiragging.in/assets/pdf/annexure/Annexure-1.pdf)



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## ANTI-RAGGING REGULATORY FRAMEWORK IN INDIA

### ▶ Anti-Ragging Monitoring Committee, Ministry of Education, Government of India

The Anti-Ragging Committee for monitoring measures to prevent ragging in higher educational institutions is constituted in the Ministry of Education, Government of India.

### ▶ University Grant Commission (UGC)

As per the directions of the Government of India, the UGC established the following regulatory framework mechanism to curb the menace of ragging in the country.



### ▶ UGC Anti-Ragging Cell

The Anti-Ragging Cell within UGC is an instructional mechanism to provide secretarial support for the collection of information, monitoring and to coordinate with the State Level Monitoring Cell and Universities Level Committees for effective implementation of anti-ragging measures. The Cell also coordinates with the Monitoring Agency.

### ▶ Inter Council Committee, UGC

The UGC has constituted an Inter-Council Committee, consisting of representatives of the various Councils and the Monitoring Agency. Such bodies in higher education are to coordinate and monitor the anti-ragging measures in institution across the country and to make recommendations from time to time.

### ▶ The National Anti-Ragging Helpline

The National Anti-Ragging Help Line 24x7 Toll Free number is 1800-180-5522. The support is provided for queries related to ragging, complaint registration, among others.

### ▶ Monitoring Agency

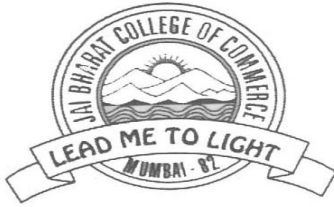
The Centre for Youth (C4Y) is the Monitoring Agency from April 01, 2022 ([www.c4yindia.org](http://www.c4yindia.org)) to support the National Ragging Prevention Programme in the country. The monitoring agency is working towards:

1. Establishing the National 24x7 Anti-Ragging Helpline
2. Software development (IT) for the operation of the national anti-ragging helpline
3. Development and updating the anti-ragging website ([www.antiragging.in](http://www.antiragging.in)) and monitoring agency website ([www.c4yindia.org](http://www.c4yindia.org))
4. Building an online reporting mechanism for UGC, councils, universities and colleges
5. Conducting trainings of helpline executives
6. Supervising the performance of the helpline and executives
7. Ensuring efficiency and ease of operations for the national helpline, UGC, colleges, universities, and the students
8. Creating awareness to demote ragging in universities, colleges across India
9. Monitoring of the databases maintained by the commission



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## ▶ The Councils, Regulatory Bodies

The 15 councils in India are making collaborative efforts with UGC to address the menace of ragging. They have been issuing directions and monitoring the affiliated universities and colleges for adhering to the regulatory provisions and compliances. They participate in UGC Inter-Council meetings and the Anti-Ragging Monitoring Committee meetings of the Ministry of Education, Government of India for updates and strategies. The councils are:

1. All India Council of Technical Education (AICTE)
2. Bar Council of India (BCI)
3. Council of Architecture (COA)
4. Dental Council of India (DCI)
5. Indian Council for Agricultural Research (ICAR)
6. Indian Council of Medical Research (ICMR)
7. Indian Nursing Council (INC)
8. Mahatma Gandhi National Council of Rural Education (MGNCRE)
9. National Commission for Homoeopathy (NCH)
10. National Commission for Indian System of Medicine (NCISM)
11. National Council for Hotel Management & Catering Technology (NCHMCT)
12. National Council for Teacher Education (NCTE)
13. National Medical Commission (NMC)
14. Pharmacy Council of India (PCI)
15. Rehabilitation Council of India (RCI)
16. Sports Authority of India (SAI)
17. Veterinary Council of India (VCI)

## ▶ The Anti-Ragging Committee (ARC), Universities and Colleges

The Anti-Ragging Committee is instituted at each college or university to ensure compliance with the provisions of the regulations as well as the provisions of any law for the time being in force concerning ragging; investigate complaints and also, monitor and oversee the performance of the Anti-Ragging Squad in prevention of ragging in the institution. The Anti-Ragging Committee is responsible for inculcating a culture of Ragging Free Environment on Campus. The Anti-Ragging Committee is involved in designing strategies and action plan for curbing the menace of ragging in the college by adopting an array of activities. The committee is also responsible for conducting awareness programmes from time-to-time on campus.

## ▶ Anti-Ragging Squads, Universities and Colleges

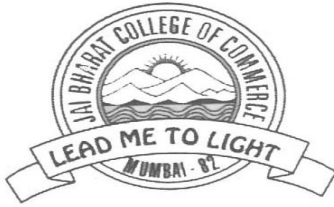
The Anti-Ragging Squad office bearers work under the supervision and guidance of the Anti-Ragging Committee and engage in checking places like hostels, buses, canteens, grounds, classrooms and other places of student congregation to keep a vigil and stop the incidences of ragging, if any, and report them if they happen. The squad role is also to educate the students at large by adopting various means about the menace of ragging and related punishments there to.



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► **Transparent Complaint Process**

Specifically, after registering the complaint, the helpline executives forward it to four Higher Authorities:

University Vice-Chancellor | College Principal | SHO | City SP/SSP/DCP/ASP/ACP | Council

The team at the national helpline undertakes follow-up with the college's Anti-Ragging Committee (ARC) for investigation and ARC report till the satisfaction of the victim/ complainant. The complaint remains active in the helpline until the victim/ complainant is satisfied with the action taken by the authorities. The consent in writing for closing the complaint is taken from the victim/ complainant.

If the case is not resolved to the satisfaction of the victim/ complainant, the national helpline escalates the case to the Monitoring Agency for further action in terms of advice, second opinion, or follow-up by the Monitoring agency itself.

If the complainant is not satisfied with the action taken by the college or the college authorities are not cooperating with the helpline centre, such cases are escalated to the University Grants Commission and the respective council for intervention.

There is an online management system set up in the UGC premises for UGC to act on the complaints that have been escalated to UGC. Any actions in terms of writing a letter, email, phone calls etc. are being logged into the case file of the respective complaint. The case file is also visible to the victim/ complainant - [www.ugc.ac.in](http://www.ugc.ac.in)

The status of the complaint with complete follow-up can be accessed at the link below with specific complaint number:

Enter Complaint Number To Check Status

Consent required before next step

Consent required from Applicant

[www.anti-ragging.in](http://www.anti-ragging.in)

**Note:** The helpline NEVER discloses the identity of the victim without their permission and consent.

## Ragging Complaints Registration

The students in distress due to ragging-related incidents can contact National Anti-Ragging Helpline 1800-180-5522 (24x7 Toll Free) or e-mail to [helpline@anti-ragging.in](mailto:helpline@anti-ragging.in).

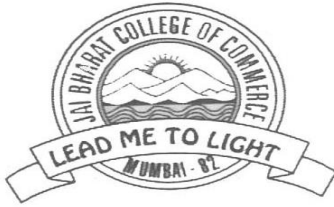
Or

They may also contact UGC Monitoring Agency i.e. Centre for Youth (C4Y) at [anti-ragging@c4yindia.org](mailto:anti-ragging@c4yindia.org) or 011-41619005 or 98180 44577 (only in case of emergency).



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## IMPORTANT LINKS FOR THE STUDENTS, COLLEGES, UNIVERSITIES AND COUNCILS

### ▶ Students and Parents Undertaking Affidavit

In compliance of the second amendment in UGC Regulations, it is compulsory for each student and every parent to submit an online Anti-Ragging undertaking affidavit every academic year. The universities and colleges are also requested to implement the revised procedure for students to file online Anti-Ragging affidavits. The student will receive an e-mail with her/ his registration number. The student will forward that e-mail to the Nodal officer in her/ his university/college e-mail. (Please note that the student will not receive pdf affidavits and she/ he is not required to print & sign it as it used to be in the earlier case).

Link to fill out the online undertaking affidavit by students and parents:

[www.anti-ragging.in/affidavit\\_registration\\_disclaimer.html](http://www.anti-ragging.in/affidavit_registration_disclaimer.html) | [www.c-4yindia.org/Home/Undertaking](http://www.c-4yindia.org/Home/Undertaking)

### ▶ Ragging Complaints Registration

The complaints of ragging are being registered through the following means:

1. Via e-mail: [helpline@antiragging.in](mailto:helpline@antiragging.in)
2. National Anti-Ragging Help Line: 1800-180-5522. 24x7 Toll Free Number
3. Suo Motto via Social Media platforms, news, reporters, influencers, social workers among others

Links for filling out ragging complaints:

The National Anti-Ragging Helpline website - [www.anti-ragging.in](http://www.anti-ragging.in)

The Monitoring Agency website - [www.c-4yindia.org](http://www.c-4yindia.org)

### ▶ Universities and Colleges Compliance

The UGC regulation has made it mandatory for the universities and colleges to demote ragging in their campuses and follow the compliances to achieve these objectives. The universities are requested to fill online compliance and also immediately instruct all the colleges under their purview to follow it.

Link for 'confirmation on compliance being followed':

[www.anti-ragging.in/compliance\\_disclaimer.html](http://www.anti-ragging.in/compliance_disclaimer.html) | [www.c-4yindia.org/Home/CollegeCompliance](http://www.c-4yindia.org/Home/CollegeCompliance)

### ▶ Colleges and Universities Contact Details

As per the order of the Hon'ble Supreme Court, it is mandatory for the college and university authorities to update their details each year, so that college students can navigate the college or university details while filing the undertaking affidavit.

Link to update college or university details:

[www.anti-ragging.in/compliance\\_disclaimer.html](http://www.anti-ragging.in/compliance_disclaimer.html) | <https://www.c-4yindia.org/Home/UpdateCollCont>

### ▶ Councils Reporting

The various councils in India are the statutory bodies for regulating universities and colleges. The measures undertaken by them to curb the menace of ragging in their respected affiliated universities and colleges are to be mandatorily reported.

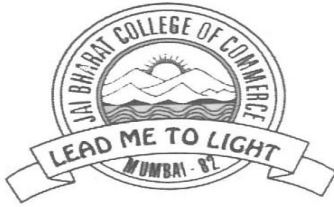
Link to upload the council's reports:

[www.anti-ragging.in/admin/login.php](http://www.anti-ragging.in/admin/login.php)



*P. C. Kani tkar*

Principal I/C  
JAI BHARAT COLLEGE OF COMMERCE  
Mulund (W), Mumbai - 400 082



# Jai Bharat College of Commerce(Night)

(AFFILIATED TO UNIVERSITY OF MUMBAI)

O/B. 8(1-10) Mulund Colony, Mulund (W), Mumbai-400 082

Mobile No: 9324880873

E-mail: jaibharatcollege@yahoo.co.in/jaibharatcollegenight@gmail.com

Website: www.jaibharatcollege.org

(Conducted under auspice of Education Board Mulund Colony)

## HIGHER EDUCATION INSTITUTIONS IN INDIA (HEIs)

UGC Regulations on 'Curbing the Menace of Ragging in Higher Educational Institutions, 2009' are mandatory and all higher education institutions are required to take necessary steps for its implementation including the monitoring mechanism. Any violation of these regulations will be viewed seriously. If any institution fails to take adequate steps to prevent ragging or does not act in accordance with these Regulations or fails to punish perpetrators of incidents of ragging suitably, it will attract punitive action against itself by the UGC.

The requisite mandatory action for curbing the menace of ragging in all Higher Educational Institutions in India:

- Strengthen and augment anti-ragging mechanism by way of adequate publicity through various mediums
- Constitution of Anti-Ragging committee and Anti-Ragging squad
- Establish Anti-Ragging Cell
- Install CCTV cameras at vital points
- Organise anti-ragging interaction, workshops and seminars for the freshers and the senior students
- After the commencement of the academic year organised professional counselling of the students
- Ensure identification of trouble triggers and take appropriate action
- Mention of Anti-Ragging warnings in the institution's E-prospectus and E-information booklets/ brochures
- Conduct surprise inspections of hostels, students, accommodation, canteens, rest cum recreational rooms, toilets, bus stands, and all other strategic locations
- Undertake all other measures that would augur well in preventing/ quelling ragging and any uncalled-for behaviour and the incident.

### Website with nodal officers' complete details

Universities/ colleges have to display the email address and contact number of the Nodal Officer of the Anti-Ragging Committee of their university/ college on their website and campus areas like Admission Centre, Departments, Library, Canteen, Hostel, Common facilities, etc.

### Admission Form

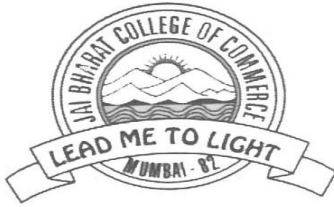
Universities and colleges are requested to insert a mandatory column in their university/ colleges admission form as per the given format:

Anti-Ragging Undertaking Reference no:



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## AWARENESS MEASURES FOR RAGGING FREE CAMPUSES

- Every public declaration of intent by any institution in electronic, audio-visual, online, social media, print, website, admission prospectus/ booklet or any other media should expressly mention that ragging is totally prohibited in the institution at the time of admission of students in any course.
- The brochure of admission/ instruction booklet or prospectus, whether in print or electronic format, shall prominently print these regulations in full.
- Institutions should display posters in all prominent locations showcasing the provisions of penal law applicable to incidents of ragging.
- At the end of each academic year, the institution should send a letter to the parents/ guardians informing them about the Regulations and any law for the time being enforced prohibiting ragging and its punishments.
- Institutions can issue public notices in the newspapers, update their websites with the nodal officer's complete details.
- Every fresher should be provided with a printed leaflet with all the information to seek help and guidance from all authorities and agencies, and a calendar of events and activities laid down by the institution to facilitate and complement the familiarisation of freshers with the academic environment of the institution.
- Institutions should conduct joint sensitisation and orientation programmes for both freshers and senior students.
- Institutions should constitute Anti-Ragging Committee and Anti-Ragging Squad which will be responsible for spreading awareness and preventing the occurrence of ragging.
- Meeting of all staff, functionaries and agencies before the commencement of the academic session.
- Institutions should launch a publicity campaign against ragging before the commencement of the academic year.
- After the commencement of the academic year, the batch of freshers should be divided into small groups and assigned to the faculty for difficulties and guidance.
- Random anonymous survey should be done among students about ragging, and it should be a regular practice in the institution.

### In Nutshell

- Brochure of admission/instruction booklet or the prospectus
- Leaflets
- Posters
- Institution website
- Meetings
- Publicity campaign
- Seminars and workshops
- Professional counselling
- Orientation programmes
- Large scale cultural, sports and other activities

▶ USC designed and distributed four types of posters amongst Universities/ Regulatory Authorities/ Councils/ IITs/ NITs/ other educational institutions for their prominent display. These anti-ragging posters must be displayed at all prominent places like the Admission centre, Departments, Library, canteen, Hostel, Common facilities, etc. These posters are available on USC website. The size of the posters should be 8x6 feet.

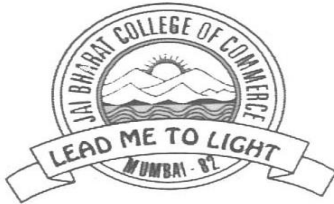
▶ USC developed 05 TVCs of 30 seconds each with different perspectives i.e. Parents, victims, and Offenders.



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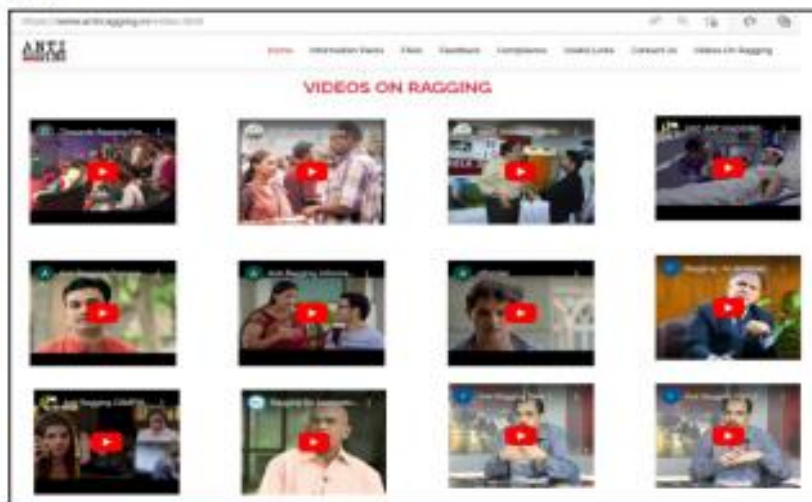
## AWARENESS COLLATERALS

### ▶ Posters



Download: [www.ugc.ac.in/pdf/news/4957638\\_poster-ragging.pdf](http://www.ugc.ac.in/pdf/news/4957638_poster-ragging.pdf)

### ▶ Videos



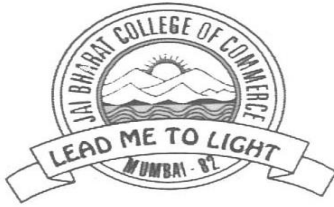
[www.antraging.in/video.html](http://www.antraging.in/video.html)

### ▶ Frequently Asked Questions (FAQ)

[www.antraging.in/faqs.html](http://www.antraging.in/faqs.html) | [www.c4yivaha.org/home/AntiRagging](http://www.c4yivaha.org/home/AntiRagging)



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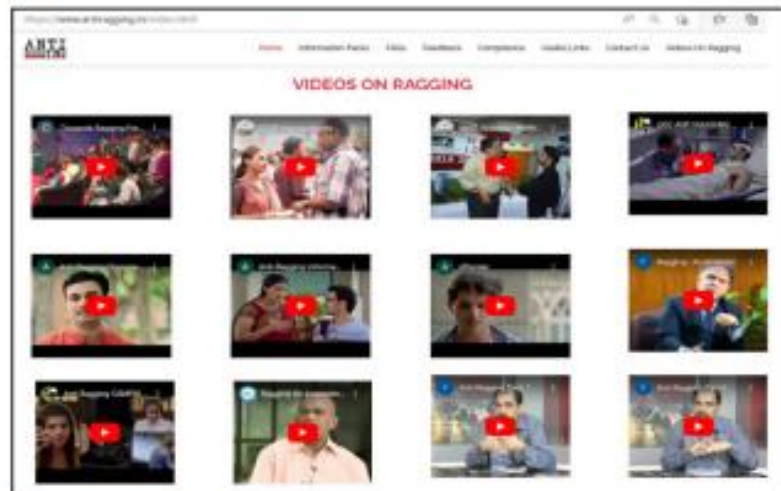
## AWARENESS COLLATERALS

### ▶ Posters



Download: [www.ugc.ac.in/pdf/news/4957638\\_poster-ragging.pdf](http://www.ugc.ac.in/pdf/news/4957638_poster-ragging.pdf)

### ▶ Videos



[www.anti-ragging.in/video.html](http://www.anti-ragging.in/video.html)

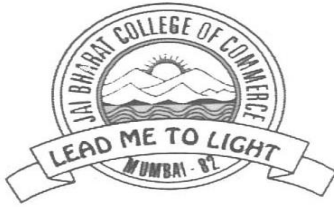
### ▶ Frequently Asked Questions (FAQ)

[www.anti-ragging.in/faqs.html](http://www.anti-ragging.in/faqs.html) | [www.c4yindia.org/home/AntiRagging](http://www.c4yindia.org/home/AntiRagging)



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## REACH OUT

### University Grant Commission (UGC)

Bahadur Shah Zafar Marg  
New Delhi 110 002  
P: 91 11 2360 4446; 2360 4200  
E: contact.ugc@nic.in

### UGC Anti-Ragging Cell (ARC)

NET Bureau, South Campus of Delhi University,  
Berito Jhuarez Marg, New Delhi 110 021  
P: 91 11 2411 2087  
E: raggingcell@yahoo.in

### Monitoring Agency

Centre for Youth (C4Y)  
New Delhi 110 068  
P: 91 11 4161 9005  
E: antrragging@c4yindia.org

### National Anti-Ragging Helpline

New Delhi 110 007  
P: 1800 180 5522  
E: helpline@antrragging.in

## NATIONAL RAGGING PREVENTION PROGRAMME

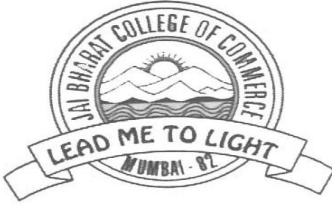
[www.ugc.ac.in](http://www.ugc.ac.in)

[www.antrragging.in](http://www.antrragging.in) and [www.c4yindia.org](http://www.c4yindia.org)



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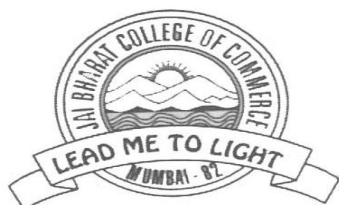
## Composition of college Grievance Redressal Cell



*P. C. Kamthkar*

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The Grievance Redressal Cell of the college is having the provision of members as follows:

- Three Senior member of the teaching faculty to be nominated by the Principal
- The Principal will act as chairperson

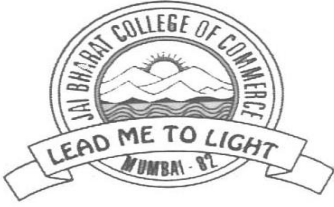
The following members are in charge of the cell for the academic year 2022-23

Sr.No	Name of the Member	Designation	Position
1	Mrs. Preeti Kanitkar	Principal	Chairperson
2	Mr. Felix Anthonysamy	HOD	Convener
3	Mrs. Namita Parab	Assistant Professor	Member
4	Mr. Gaurav Mishra	Assistant Professor	Member
5	Mrs. Snehal Salunkhe	Librarian	Member
6	Miss. Jayalekshmi Nair	Administrative head	Member
7	Mrs. Neelam Kamble	Clerk	Member



*P. C. Kanitkar*

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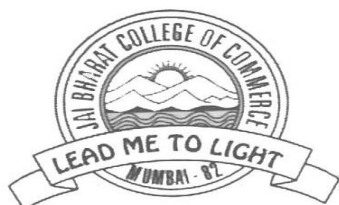
## Minutes of the Meeting and Notices



*P. C. Kamthkar*

Principal I/C  
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## GRIEVANCE REDRESSAL FORM

To,

The Chairman

College Grievance Redressal Cell (CGRC)

**Subject: - Application for Redressal of Grievance/s**

Respected sir/madam,

I/We am/are hereby forwarding my/our Application for Redressal of Grievance/s. Kindly accept it and do the further processing. My/Our personal details and particulars about my/our grievance are as follows:

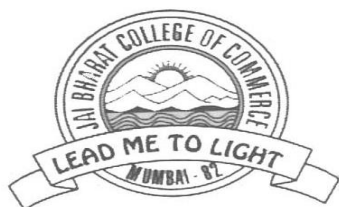
1	<b>Full name of the student</b>	
2	<b>Department</b>	<b>B.com</b>
3	<b>Class</b>	
4	<b>Residential address of the student</b>	
5	<b>Permanent Address of the student</b>	
6	<b>Email of the student</b>	
7	<b>Contact number of the student</b>	

*P. C. Kani tkar*



Principal I/C  
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8	Whats App no.of the student	
9	Faculty	Commerce
10	Programme Name	B.com
11	Academic Year	
12	Semester	
13	Roll No	
14	PRN No	
15	Write the nature of your grievance	

## Declaration from the students

I/We hereby declare that the above mention information furnshied by me /us is true to the best of my/our knowledge. In case if it is turned false. I /We am/are personally responsible for the punishment.

Date: -

Signature of the student

Place: -

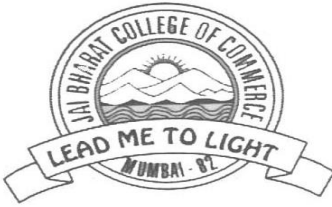
*P. C. Kamitkar*

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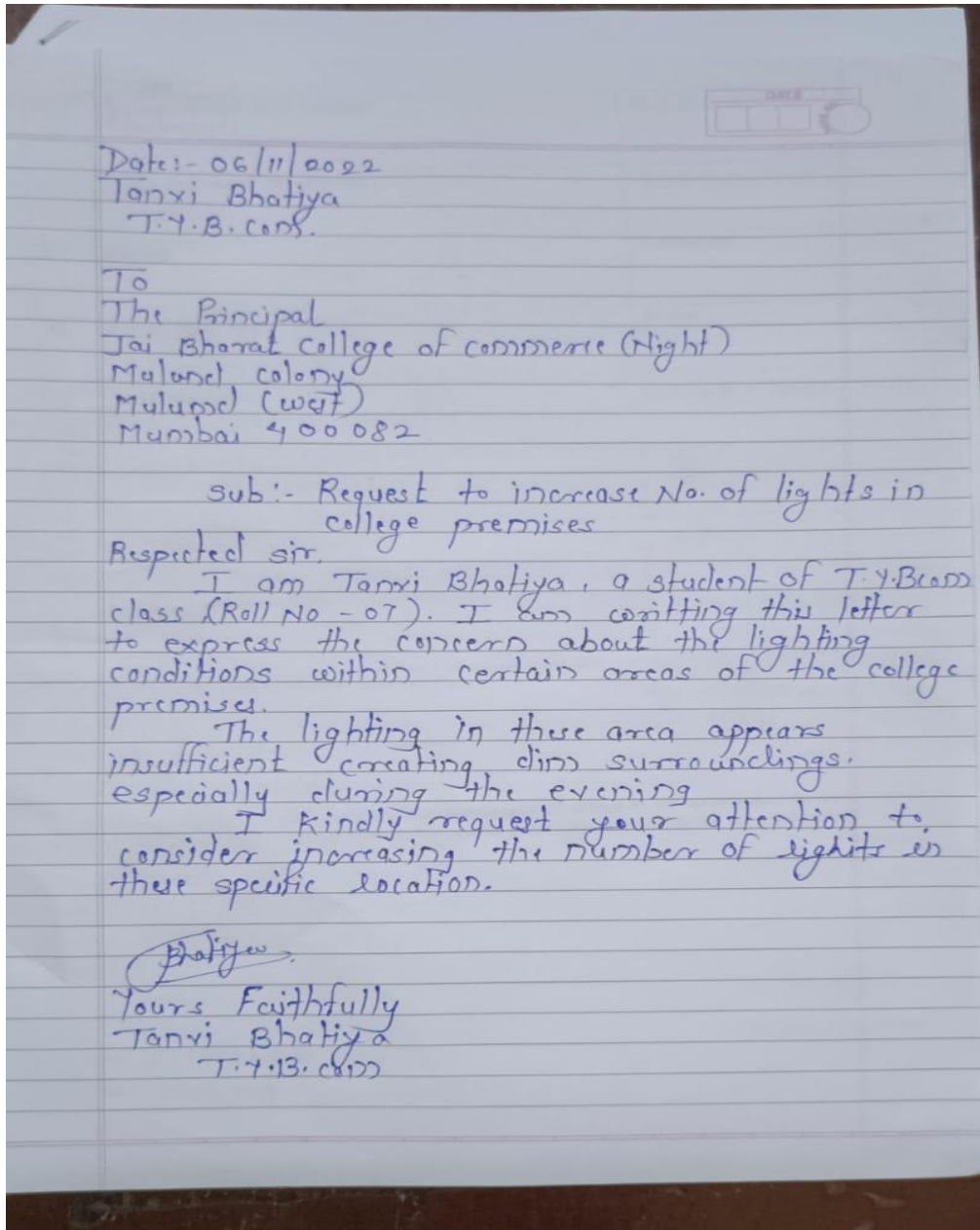
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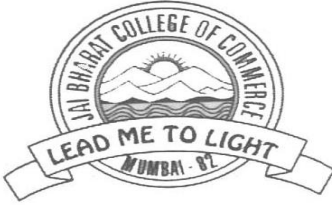
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**GRIEVANCE REDRESSAL FORM**

To,  
The Chairman  
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Subject: - Application for Redressal of Grievance/s

Respected sir/madam,  
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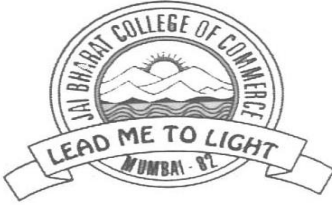
1	Full name of the student	Tanvi B Mukesh Bhatiya
2	Department	B.com
3	Class	T. Y. B. com
4	Residential address of the student	C/10 Shop no 134 Room No 3 Main Bazar Road mulund colony
5	Permanent Address of the student	C/10 Shop no 134 Room No 03 Main Bazar Road mulund colony
6	Email of the student	tanvibhatiyas88@gmail.com

P. C. Kamitkar

Principal I/C  
JAI BHARAT COLLEGE OF COMMERCE  
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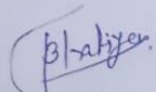
(Conducted under auspice of Education Board Mulund Colony)

7	Contact number of the student	9326056390
8	Whats App no.of the student	9326056390
9	Faculty	Commerce
10	Programme Name	B.com
11	Academic Year	2022 - 23
12	Semester	V
13	Roll No	07
14	PRN No	2020016400107733
15	Write the nature of your grievance	Increase the number of lights in college Premises

Declaration from the students

I/We hereby declare that the above mention information furnished by me /us is true to the best of my/our knowledge. In case if it is turned false. I/We am/are personally responsible for the punishment.

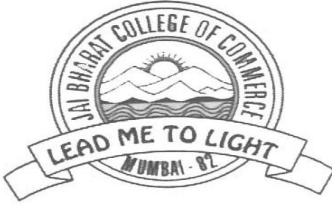
Date: - 06/11/2022  
Place: - Mulund

  
Signature of the student



P. C. Kamthkar

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E-mail: jaibharatcollege@yahoo.co.in/jaibharatcollege@mtnl.net.in

Website: www.jaibharatcollege.com

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### Student Grievance Committee

#### Notice

Dated: 15<sup>th</sup> November 2022

This is to inform all the Student Grievance Committee Members that the meeting of Student Grievance Committee will be held on Tuesday 22<sup>th</sup> November 2022 at 5.00 p.m. Conference Room. All are requested to be present.

#### Agenda of Meeting:

1. To Read & confirm the minutes of the meeting held on 20<sup>th</sup> October 2021.
2. To Discuss on Provide a support system for the students to address their grievances.
3. To Discuss on not disclosed to anyone and once a complaint is made.
4. To Ensure effective solution to the students grievances with an impartial and fair approach.
5. Use of mobile phones during lectures is prohibited
6. Any other matter with the permission of the chair.

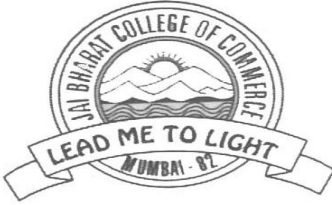
Mr. Felix Anthonyamy  
Convener

Mrs. Preeti Kanitkar  
Principal |



Principal I/C  
JAI BHARAT COLLEGE OF COMMERCE  
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### Student Grievance Committee

#### Minutes of the Committee AY November 2022-23

Date: 22<sup>nd</sup> November 2022

Venue: Conference Room

Time: 5.00 pm

#### Agenda of Meeting:

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5. Use of mobile phones during lectures is prohibited.
6. Any other matter with the permission of the chair.

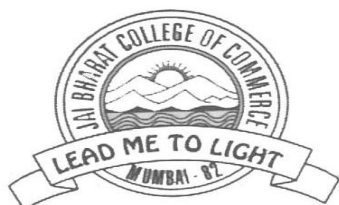
Mr. Felix Anthonsamy  
Convener

Mrs. Preeti Kanitkar  
Principal

Principal I/C  
JAI BHARAT COLLEGE OF COMMERCE  
Mulund (W), Mumbai - 400 082



# Jai Bharat College of Commerce(Night)



(AFFILIATED TO UNIVERSITY OF MUMBAI)

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## Minutes of the Student Grievance Committee meeting held on 22th November 2022

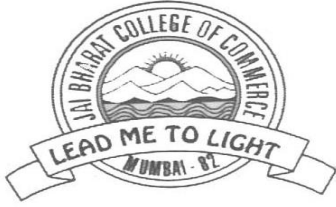
Principal, Mrs. Preeti Kanitkar welcomed all the Student Grievance Committee members for the meeting.

- Readout and confirm the minutes of the meeting held on 20th October 2021. All members of the Student Grievance committee appreciated the precious committee's efforts.
- It was decided that to Provide a support system for the students to address their grievances.
- Student are request to note that making a complaint is serious and therefore, they are use this power in a responsible manner. At the same time college assures students that their identity will not be disclosed to anyone and once a complaint is made, it will be treated with confidentially.
- Principal, Mrs. Preeti Kanitkar suggested that to ensure effective solution to the student's grievances with an impartial and fair approach.
- The Meeting ended with thanks to the Chair.



*P. C. Kanitkar*

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## Members List 2022-2023

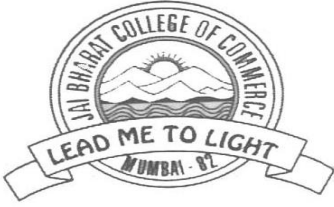
Sr.No	Name of the Member	Position	Signature
1.	Mrs. Preeti Kanitkar	Chairperson	P. C. Kanitkar
2.	Mr. Felix Anthonysamy	Convener	Felix
3.	Mrs. Namita parab	Member	Namita
4.	Mr. Gaurav Mishra	Member	Gaurav
5.	Mrs. Snehal Salunkhe	Member	Snehal
6.	Ms. Jayalekshmi Nair	Member	Jayalekshmi
7.	Mrs. Neelam Kamble	Member	Neelam



P. C. Kanitkar

Principal I/C  
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## Student Grievance Committee

### Action Taken Report

A meeting was conducted by the Grievances Redressal Committee on 22/11/2022, to address the concerns raised by Tanvi Bhatiya a T.Y.Bcom student regarding the need to increase the number of lights in the college premises. This matters were thoroughly discussed, and committee has decide to increase the number of LED lights in all over the college premises and we have successfully resolved the issues.

**Mr. Felix Anthonsamy**  
Convener

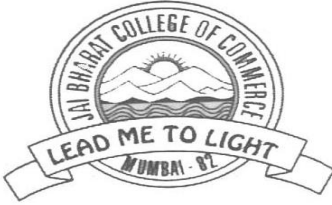
**Mrs. Preeti Kanitkar**  
Principal



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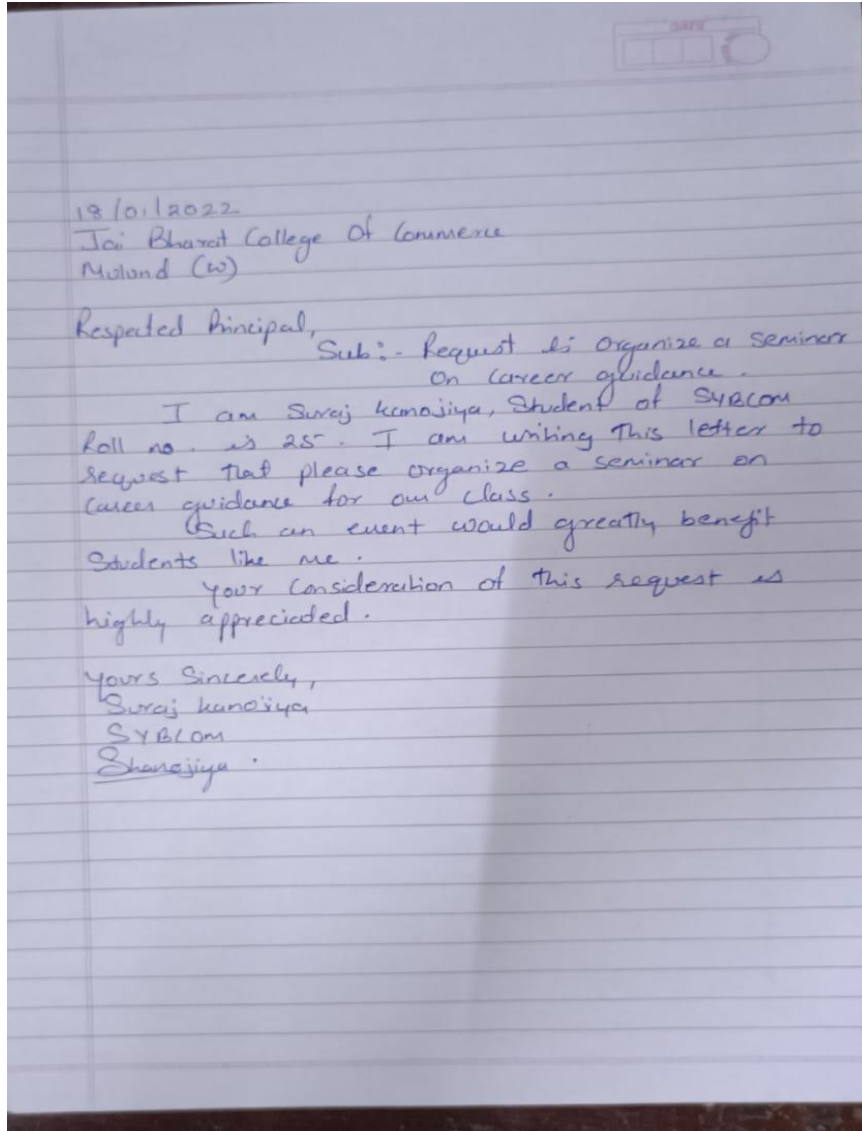
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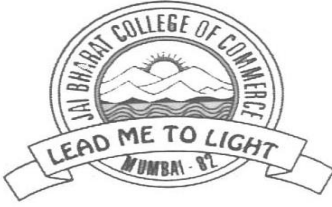
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**GRIEVANCE REDRESSAL FORM**

To,  
The Chairman  
College Grievance Redressal Cell (CGRC)

**Subject: - Application for Redressal of Grievance/s**

Respected sir/madam,

I/We am/are hereby forwarding my/our Application for Redressal of Grievance/s. Kindly accept it and do the further processing. My/Our personal details and particulars about my/our grievance are as follows:

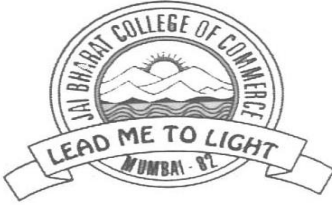
1	Full name of the student	Kanajiya Suraj Prasad Nandkekar
2	Department	B.com
3	Class	S4B10M
4	Residential address of the student	Azad Nagar dargya cross road Sanapur Bhandup west 400078
5	Permanent Address of the student	Azad Nagar dargya cross road Sanapur Bhandup west 400078
6	Email of the student	Surajkanajiya215@gmail.com



P. C. Kamthkar

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7	Contact number of the student	9372977432
8	Whats App no.of the student	9372977432
9	Faculty	Commerce
10	Programme Name	B.com
11	Academic Year	2021-2022
12	Semester	III
13	Roll No	25
14	PRN No	2021016400677041
15	Write the nature of your grievance	Request to organize a Seminar on career guidance.

Declaration from the students  
I/We hereby declare that the above mention information furnished by me /us is true to the best of my/our knowledge. In case if it is turned false, I/We am/are personally responsible for the punishment.

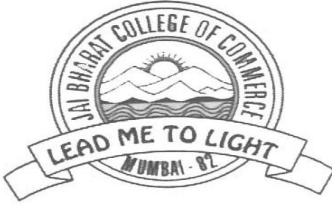
Date: - 18/10/2022  
Place: - Mulund

*P. C. Kamthkar*  
Signature of the student



*P. C. Kamthkar*

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Tel: 25679767 Fax: 2562 1656

E-mail: jaibharatcollege@yahoo.co.in/jaibharatcollege@mtnl.net.in

Website: www.jaibharatcollege.com

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### Student Grievance Committee

Notice

Dated: 20<sup>th</sup> January 2023

This is to inform all the Student Grievance Committee Members that the meeting of Student Grievance Committee will be held on Friday 27<sup>th</sup> January 2023 at 5.00 p.m. Conference Room. All are requested to be present.

#### Agenda of Meeting:

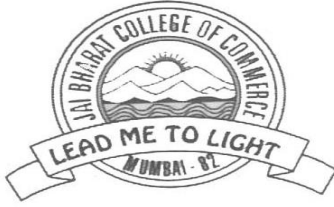
1. To Read & confirm the minutes of the meeting held on 22<sup>nd</sup> November 2022.
2. To Investigate the grievances of students.
3. To Discuss on take care of general issues.
4. Any other matter with the permission of the chair.

Mr. Felix Anthonsamy  
Convener

Mrs. Preeti Kanitkar  
Principal



Principal I/C  
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### Student Grievance Committee

#### Minutes of the Committee AY October 2022-23

Date: 27<sup>th</sup> January 2023

Venue: Conference Room

Time: 5.00 pm

#### Agenda of Meeting:

1. To Read & confirm the minutes of the meeting held on 22<sup>nd</sup> November 2022.
2. To Investigate the grievances of students.
3. To Discuss on take care of general issues.
4. Any other matter with the permission of the chair.

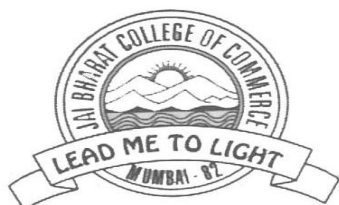
Mr. Felix Anthonymsamy  
Convener

Mrs. Preeti Kanitkar  
Principal



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## Minutes of the Student Grievance Committee meeting held on 27th January 2023

Principal, Mrs. Preeti Kanitkar welcomed all the Student Grievance Committee members for the meeting.

- Readout and confirm the minutes of the meeting held on 22th November 2022. All members of the Student Grievance committee appreciated the precious committee's efforts.
- It was decided that to Provide a support system for the students to address their grievances.
- It was decided to nominate a faculty from each department to take care of general issues of student grievance.
- Chairperson suggested that take immediate action must be taken regarding career guidance lecture.
- The Meeting ended with thanks to the Chair.

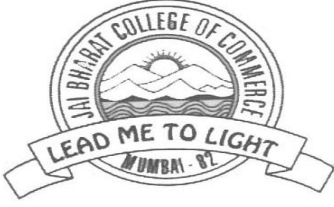


*P. C. Kanitkar*

Principal I/C  
JAI BHARAT COLLEGE OF COMMERCE  
Mulund (W), Mumbai - 400 082

Members List 2022-2023

# Jai Bharat College of Commerce(Night)



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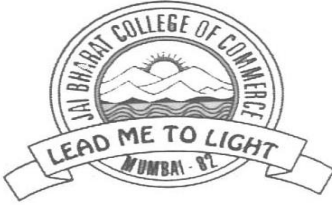
Sr.No	Name of the Member	Position	Signature
1.	Mrs. Preeti Kanitkar	Chairperson	P. C. Kanitkar
2.	Mr. Felix Anthonysamy	Convener	
3.	Mrs. Namita parab	Member	
4.	Mr. Gaurav Mishra	Member	
5.	Mrs. Snehal Salunkhe	Member	
6.	Ms. Jayalekshmi Nair	Member	
7.	Mrs. Neelam Kamble	Member	



P. C. Kanitkar

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## Student Grievance Committee

### Action Taken Report

A meeting was conducted by the Grievances Redressal Committee on 28/ 01 /2023, to address the concerns raised by Suraj Kanojiya a S.Y.Bcom student requested to organize of a seminar on career guidance for Sybcom students. Issues were thoroughly discussed and committee has decide to organize a Seminar on Career guidance.

**Mr. Felix Anthonymsamy**  
Convener

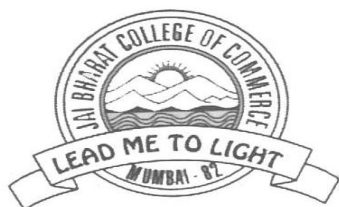
**Mrs. Preeti Kanitkar**  
Principal



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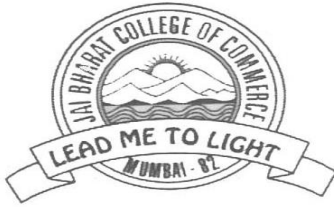
## Photos of poster in Campus



*P. C. Kamthkar*

Principal I/C  
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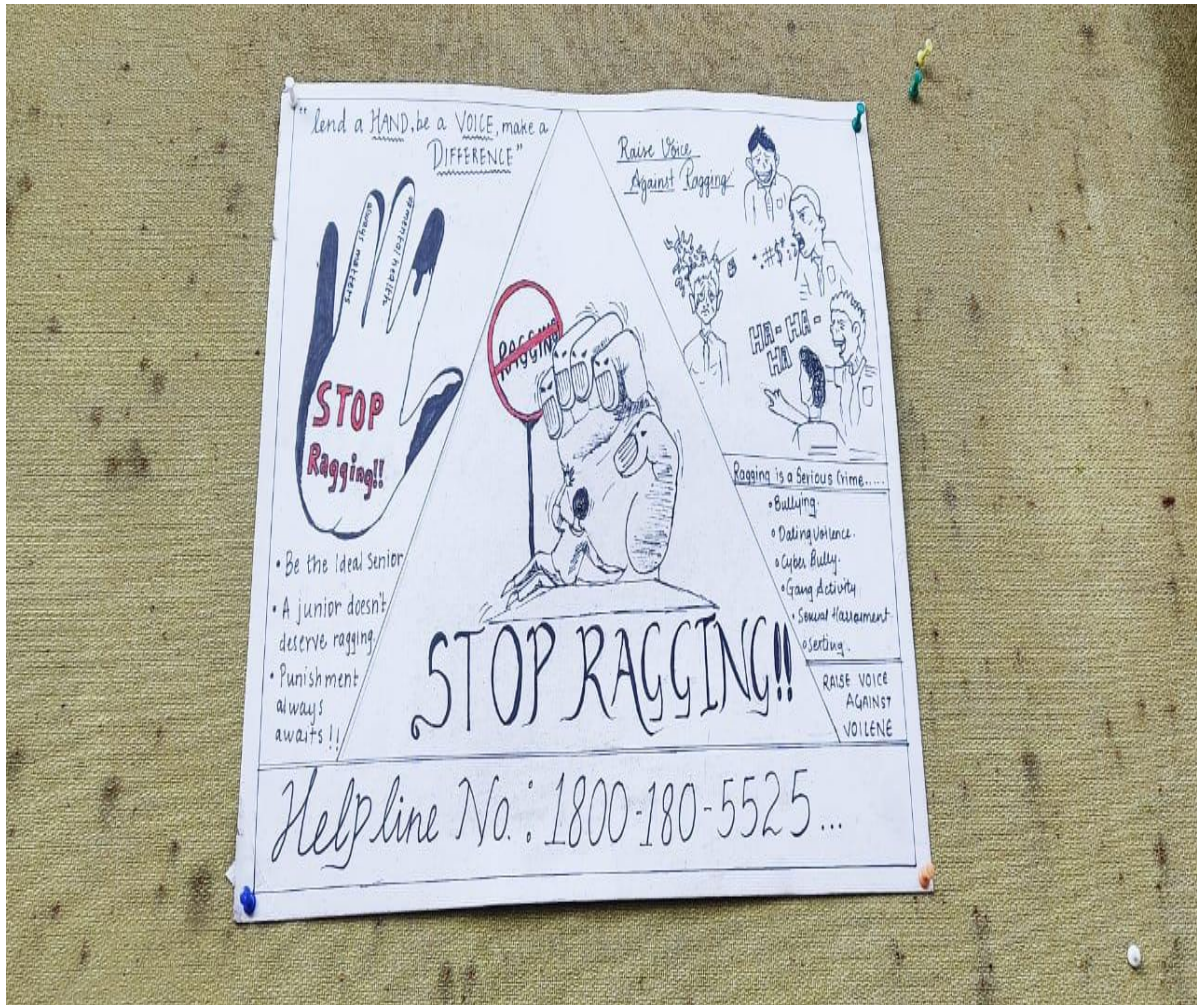
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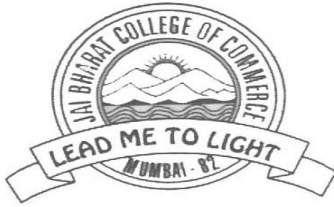
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